

Tswyza Store Policies

1. Terms of Use

Welcome to Tswyza Store. By using our website, you agree to these terms.

Orders are confirmed after full payment is received. Use your name and T-shirt size as payment reference.

All content and merchandise designs are owned by Tswyza Store and may not be copied.

We are not responsible for courier delays. South African law applies.

2. Privacy Policy

We collect your name, contact details, delivery address, and payment proof to process orders.

Your data is used for order processing and communication.

We do not sell your data. It may be shared with delivery partners.

We take reasonable steps to protect your data.

3. Shipping & Delivery

Orders are delivered via Paxi to your nearest point.

Delivery takes 9-11 business days.

Faster delivery is available at extra cost.

Customers must provide accurate delivery details.

4. Refund Policy

Refunds only apply to defective or incorrect items.

Requests must be made within 7 days of delivery.

No refunds for change of mind.

Approved refunds processed within 7 business days.